SYXSENSE

SYXSENSE UPDATES Q4 2022

New version of Syxsense is shipping.

KEY FEATURES

- **Zero Trust:** Syxsense evaluates DEVICES for trusted status, protecting you from breaches by blocking at risk users from accessing corporate assets. Syxsense is first to automatically remediate security risks on devices and bring them into a trusted state so employees can safely continue to be productive
- Local Time Zone Support: Create a single maintenance window and Syxsense Cortex will automatically start the window in the devices local time zone (Syxsense Secure and Enterprise)
- **Patch Staging:** IT managers can now separate download and deployment actions in both tasks and cortex workflows. At deployment, Payload files will already be available on client devices

SYXSENSE ZERO TRUST SOLUTION

Syxsense makes it easy to implement a Zero Trust strategy for organizations starting from scratch or for those looking to consolidate into a single solution. Zero Trust assumes that all devices are untrusted and will be denied access to corporate assets until they meet a defined set of criteria. By blocking users on these untrusted devices, Syxsense protects you from breaches. With this end-to-end solution, Syxsense manages

- Creation of the trust criteria, known as a Security Posture
- Evaluation of trusted status on each managed device
- Triggering of appropriate actions or blocks based on trusted/untrusted status

Zero Trust Dashboard Overview

Shows a global map of the trusted status of each device, lists any devices in an untrusted state and any windows devices without an established Zero Trust Policy.



TRUST EVALUATION

Each time an endpoint attempts to access a resource on your network, Syxsense Zero Trust validates the health of your endpoints by checking the Security Posture. Security Postures are built by dragging and dropping the elements you want to check into a Trust Evaluation Workflow. Check for missing patch updates, specific versions of software, installed and up to date antivirus software, configuration settings and more.

Trust Evaluations run on the client and include:

- 1. Security Posture: The list of requirements for device to be trusted.
- 2. Resources: Specific resources that are blocked/allowed if a device is not trusted/trusted
- 3. Not Trusted: Actions to take if the current device evaluates to not trusted
- 4. Trusted: Actions to take if the device is trusted

To Create A Security Posture

- Click Zero Trust
- Trust Evaluations
- Create
- Enter a name
- Drag and drop the information you want evaluated on each device
- NOTE: the final step of any Security Posture must be "Is trusted"

For a simple example you can check for the existence of specific software and if found, mark the device as trusted.

orictiows run when the endpoint	sampre sin a trusted state	
Save 🗶 Cancel		
rch 👻 🍳	Add Additional Security Posture Action	
	Name Security Posture	🔅 Auto
Security Posture		Enter search
Resources		1 In Tousted
Not Trusted		
Trusted		Disable Quarantine
		Enable Quarantine
		4 🚞 OS
		G Firewall Status
		CPU Usage
	Realtime AV	Disable firewall
	found	Disable Startup Software
	continue	Enable firewall
	not found Is Trusted	OS Platform
	Realtime AV	Performance Counter
		RAM Usage
	• •	Windows Feature
		Windows Versions
		Firewall rules
		Registry Set Value
		V/MI Query
		Log user out.
		Service Control
		Start Services
		Stop Services

For more information on working with Zero Trust, refer to Chapter 11 of the Users Guide.

LOCAL TIME ZONE SUPPORT

Geographically disbursed organization save time by setting a single maintenance window to the start time, Syxsense translates the time to the devices local time zone.

You can now set a Cortex Trigger to run on a maintenance window. This change is a major benefit for offline devices. Because the policy is stored locally, devices that come online at any point during the Maintenance Window will start the workflow. Previously only devices online at the start of a maintenance window would run the task

Building a Localized Maintenance Window

- Select a cortex policy
- Select publish
- Under Recurrence Policy select Maintenance Window

Maintenance Wi	dow - Config	
	💾 Save 🗶 Cancel	
INFORMATION	Details	
📌 Config	Name Tuesday window	
📆 Tasks	Starts at 2 CO hour (24:00) 1 CO minutes	
	Duration 2 CO hours 0 CO minutes	
	TimeZone (UTC-07:00) Mountain Time (US & Canada)	v
	Recurrence Weekly O Monthly O Last day of each Month O Patch 1	Tuesday
	🗌 Monday 🛛 Tuesday 📄 Wednesday 🗋 Thursday	

Recurrence		
Trigger Maintenance window		
Schedule		
Maintenance Window		
Weekly on Tuesdays		<u>× ×</u>
Ignore blackout hours		
Select Devices		
No Devices		Clear
		_
	Save	Cancel

PATCH STAGING

IT managers can now separate download and deployment actions in both tasks and cortex workflows. At deployment, Payload files will already be available on client devices, reducing the time needed for tasks to complete.

To Stage Patch Files from Tasks

- Create a patch deploy task
- On Step 5 Config, select Stage

Deploy Patches					
1 Where >	2 What	> 3 When	> 4 Reboot	> 5 Config	>
Deployment					
Action	Install Places files on These files will d is not supp	Uninstall a device to be installed at issolve in x amount of time ported on Linux and Mac d	Stage a later time. e. This feature evices.		

- Files will be downloaded to C:\\$VCMSTEMP\$\DownloadFolder
- Files dissolve after x days, x is configurable under Settings | Communications | Timers | Keep cached files for

Settings - Timers	
Search • Q	Save Cancel
All Data	Software Update Scan Frequency 1440 Software Update Scan Frequency (0 = Never)
SETUP Y Site Configuration	Select how you want the agent to dissolve after it has received it's last command Do nothing
Media Management	After 5 Imminutes
Inventory Archive	Dissolve agents on servers Keep cached files downloads for 2 2 days
Email Settings	Download Folder (leave empty for default):
Add Device	
Auto Archive Devices	Wake on LAN POR NUMBER: 7 00
Admin Accounts	
Device Id Config	Start End 08:00 \$ 18:00 \$
External Authentication	Include weekends
Theme	
Timers	

To Stage Patch Files in a Cortex Workflow

- Create or edit an existing Cortex workflow
- Drag and Drop "Patch Stage"

Cortex Workflows Editor		# ×
😫 Save and Close 🗎 Save 🗙 Cancel		
Name		Auto Arrange
		Enter search
• Patch Stage	💿 Patch Scan and Deploy	Quarantine Jisable Quarantine
success	success 🔴	🛞 Enable Quarantine
failed	none 🛑	A Inventory
Patch Stage	failed	Inventory Scan
	Patch Scan and Deploy	A Patching
		Vertical Scan and Deploy
		Patch Remove
		Patch Scan
		Patch Stage
		Security Resolve
		Security Scan
		▶ Queries
		System Rules
		A Reboot
		Reboot Now O
		Reboot with Custom UI Prompt
		Quick Reboot UI
		Actions Properties Variables

• The subsequent Patch Scan and Deploy task automatically looks for staged patch files for deployment. If none are found it will redownload and continue.









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